

Mobile Premium Services.



Premium Services offer information and entertainment for your mobile; for example ringtones, games, weather, and voting in TV competitions.

You access them by texting a number or word to a '19' number. The cost of these services is higher than for standard text messages. They can be charged as a fixed amount, via a subscription fee, on a timed rate basis or by amount of data used; and a connection fee may also apply. You should be aware of the terms and conditions that will apply to your use of these services including the cost, frequency and how to cancel the services. If premium service providers do not provide this information, you may not have to pay for the services. You are responsible for the cost of any calls made from your phone, including calls made by someone else, without your knowledge.

To manage your use of premium services, check the cost of a service before using it and keep track of how often and for how long you use these services, make calls and receive premium SMS. You can also bar access to premium services by contacting us on **1201** from your mobile handset.

If you want to use a premium service you should first visit **everydaymobile.com.au** for more information. If you have concerns about Premium Services you can contact us. If we are unable to help, you can contact the Telecommunications Industry Ombudsman on 1800 062 058, TTY 1800 675 692 or Translator and Interpreter Service 131 450. Concerns about content should be directed to the Telephone Information Service Standards Council on 1300 139 955 or the Australian Communications and Media Authority on 1300 850 115.